GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:535
ANSWERED ON:02.12.2015
Running of Trains
Nishad Shri Ajay

Will the Minister of RAILWAYS be pleased to state:

(a) the status regarding timely running of trains during the last three years, year-wise;

(b) whether there is any provision for payment of compensation to passengers in case of trains getting delayed;

(c) if so, the details thereof;

(d) whether the Government proposes to formulate any concrete action plan to improve the situation regarding trains following the time schedule; and

(e) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)
(a) to (e) A Statement is laid on the Table of the House.
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STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF UNSTARRED QUESTION NO. 535 BY SHRI AJAY NISHAD TO BE ANSWERED IN LOK SABHA ON 02.12.2015 REGARDING RUNNING OF TRAINS.
(a) Punctuality performance of Mail/Express trains during the last 3 years is as under:

Year	Punctuality %
2013-2014	83
2014-2015	79
2015-2016 (upto October 2015)	78

(b) & (c) There is no provision for payment of compensation to passengers in case of trains getting delayed. However, no cancellation charge or clerkage is levied and full fare is refunded to all passengers holding reserved, RAC and wait-listed tickets, if the journey is not undertaken due to late running of train by more than three hours from the scheduled departure time of the train at the journey commencing station provided the ticket is surrendered prior to the actual departure time of the train.

(d) & (e) The following steps have already been initiated by the Railways:
Sensitization of staff involved in train operations towards importance of punctuality.
â€¢ Prioritization of preventive maintenance of assets to minimize asset failures and rectification of failures in shortest possible time.
â€¢ Better co-ordination with Civil and Police authorities of states to minimize delays arising out of law & order problems.
â€¢ Stress on timely completion of Capacity enhancement projects such as construction of additional loop lines, Doubling, Third line corridors, automatic signaling, RUB's, ROB's etc which are already sanctioned and in progress.
â€¢ Time table of identified bad runners are being revisited.

Punctuality of Mail/Express trains traversing the quadrilateral connecting Delhi-Howrah-Mumbai-Chennai-Mumbai is adversely impacted by the severe capacity constraints prevalent on these routes. High priority is being accorded to making resources available for speedy execution of capacity augmentation works. With a view to ease congestion, for example, Eastern and Western dedicated freight corridors have already been sanctioned and their execution is in progress. While the Eastern corridor from Ludhiana to Dankuni would provide relief to the highly saturated Delhi-Howrah trunk routes, the Western corridor from Dadri to JNPT (Mumbai) would similarly impact the Delhi-Mumbai trunk routes. The consequent de-congestion of highly saturated routes will inter alia enhance systemic capability to run trains more punctually.
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